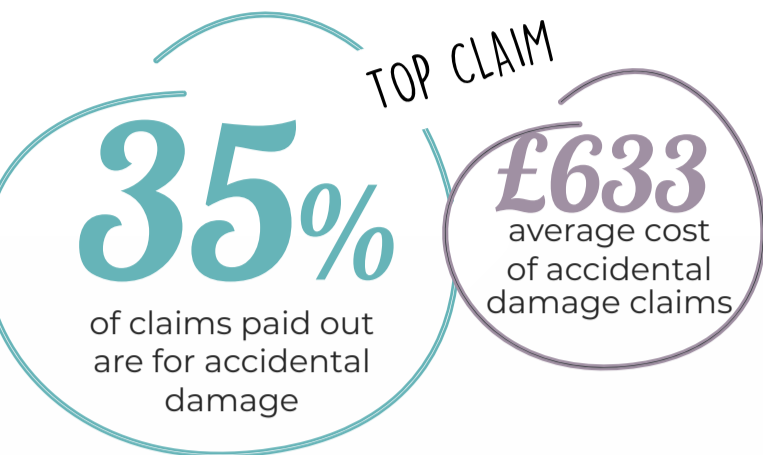


Cover for what customers really need

The following information is based on Paymentsshield claims data between May 2022 - April 2023



Accidental damage

We could pay as long as the damage was caused accidentally by you or your family.**

However we wouldn't cover any damage caused by mischievous pets.



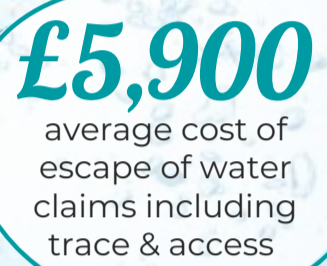
Escape of water

This includes water in any fixed domestic water or heating installation***

This isn't covered if your property has been left unoccupied for more than 60 days.

TRACE & ACCESS will cover the cost of removing and replacing any part of the buildings to find and repair the source of an escape of water or oil up to £5,000.

Worth noting: The damage caused by a leak to either the buildings or contents will be covered separately as part of an escape of water or oil claim.



DID YOU KNOW?

ESCAPE OF WATER is the event we paid out the most for (£11.9 million).



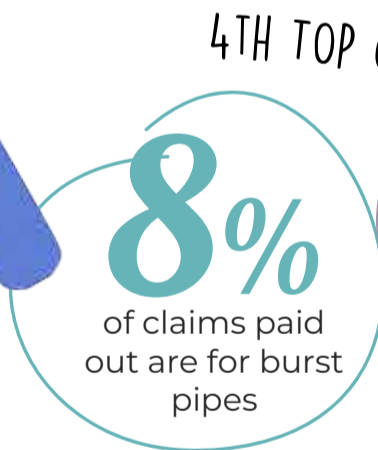
Storm damage

We could pay out for storm damage that resulted in tiles being blown from your roof. But this doesn't cover wear & tear or any damage to fences, hedges or gates.



Burst pipes

We could pay for the accidental breakage of service drains and pipes. However, we wouldn't cover if your property has been left unoccupied for more than 60 days.



Accidental loss

We would pay for accidental loss for items such as mobiles and laptops away from the home. But we wouldn't cover loss or damage to musical instruments or contact lenses.

SOMETHING YOU NEED TO KNOW

All of these insurable instances could be paid out up to:

STANDARD	PLUS
Up to £50k contents	Up to £75k contents
Up to £500k buildings	Up to £1m buildings

Please check Paymentsshield's full terms and conditions for any restrictions and exclusions that could apply to your Paymentsshield policy.

*All stats unless otherwise stated are based on Paymentsshield policy claims during 2020. These shouldn't be used as an indicator of any future claims performance.
**This includes both the level of accidental damage cover that comes as standard and as an optional extra, when selected.
*** For example washing machines or dishwashers.